

Hospitality Guest Satisfaction Survey

Guest Information

Full Name

Email Address

Date of Stay

Room Number (optional)

Overall Experience

How satisfied were you with your stay?

- ☐ 1
☐ 2
☐ 3
☐ 4
☐ 5

Comments on your overall experience

Service Ratings

Front Desk Service

- ☐ 1
☐ 2
☐ 3
☐ 4
☐ 5

Cleanliness

- ☐ 1
☐ 2
☐ 3
☐ 4
☐ 5

Food and Beverage

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5

Staff Courtesy

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5

Comments on services

Additional Feedback

What could we improve?

Would you recommend us to others?

Select

Any other comments