

# Customer Satisfaction Feedback Report

Report Date:

[MM/DD/YYYY]

Prepared by:

[Name/Department]

## Summary

<b>Total Responses</b> [XX]
<b>Average Score</b> [X.X/5]
<b>Net Promoter Score</b> [XX]

## Survey Question Breakdown

Question	Average Score	Positive (%)	Neutral (%)	Negative (%)
[Question 1]	[X.X]	[XX%]	[XX%]	[XX%]
[Question 2]	[X.X]	[XX%]	[XX%]	[XX%]
[Question 3]	[X.X]	[XX%]	[XX%]	[XX%]

## Customer Comments

"[Sample customer comment #1]"

â€“ [Customer Initials]

"[Sample customer comment #2]"

â€“ [Customer Initials]

"[Sample customer comment #3]"

â€“ [Customer Initials]

## Conclusions & Recommendations

[Brief summary of findings, suggested next steps or action items]