

Customer Satisfaction Feedback Report

Report Date:
[MM/DD/YYYY]
Prepared by:
[Name/Department]

Summary

Total Responses [XX]
Average Score [X.X/5]
Net Promoter Score [XX]

Survey Question Breakdown

Question	Average Score	Positive (%)	Neutral (%)	Negative (%)
[Question 1]	[X.X]	[XX%]	[XX%]	[XX%]
[Question 2]	[X.X]	[XX%]	[XX%]	[XX%]
[Question 3]	[X.X]	[XX%]	[XX%]	[XX%]

Customer Comments

"[Sample customer comment #1]"
â€" [Customer Initials]

"[Sample customer comment #2]"
â€" [Customer Initials]

"[Sample customer comment #3]"
â€" [Customer Initials]

Conclusions & Recommendations

[Brief summary of findings, suggested next steps or action items]