

# Alternative Dispute Settlement Framework Template

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## 1. Purpose

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## 2. Scope

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## 3. Definitions

1. Dispute:

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2. Alternative Dispute Settlement (ADS):

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3. Parties:

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## 4. Principles

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## 5. Dispute Settlement Process

1. Step 1: Initiation

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2. Step 2: Discussion/Negotiation

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3. Step 3: Mediation

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4. Step 4: Arbitration (if required)

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5. Step 5: Resolution

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## **6. Roles and Responsibilities**

1. Party A:

.....  
2. Party B:

.....  
3. Mediator/Arbitrator:

## **7. Documentation and Confidentiality**

## **8. Review and Amendments**

## **9. Signatures**

Party A:

.....  
Date:

Party B:

.....  
Date: