

Alex Morgan

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PROFESSIONAL SUMMARY

Project-based solo consultant with 7+ years of experience delivering value to organizations in technology, operations, and change management. Proven expertise in stakeholder engagement, process improvement, and cross-functional team leadership across diverse industries.

PROJECT EXPERIENCE

Project Lead Consultant Mar 2023 – Dec 2023

Client: Acme Technology Ltd.

Led end-to-end rollout of digital workflow solution for 150+ users. Analyzed requirements, defined project milestones, and facilitated change adoption. Delivered 18% efficiency gain and reduced operational errors.

Operations Improvement Consultant May 2022 – Feb 2023

Client: Greenfield Logistics Co.

Assessed existing supply chain processes and introduced new reporting methods. Trained in-house teams, enabling a 10% reduction in lead times.

Change Management Specialist Jan 2021 – Apr 2022

Client: FinServe Partners

Managed communications and workshops for a core system migration project, ensuring smooth transition with zero critical disruptions.

KEY SKILLS

Project Management

Process Improvement

Stakeholder Engagement

Change Management

Workshop Facilitation

Data Analysis

TOOLS & CERTIFICATIONS

MS Project

Jira

Tableau

Lean Six Sigma (Green Belt)

PMP®

EDUCATION

B.Sc. Business Administration, University of California, 2016