

Jordan Kim

Business Analyst & UI Designer

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PROFILE

Innovative and results-oriented professional with 6+ yearsâ€™ experience bridging business and technology. Adept at leveraging analytical, problem-solving, and creative skills to deliver impactful, user-centric solutions.

EXPERIENCE

Business Analyst

Delphi Group, New York, NY

2021 â€“ Present

Lead cross-functional teams to analyze workflows, gather requirements, and implement actionable insights, resulting in a 20% improvement in operational efficiency.

UI Designer

Blueberry Labs, Remote

2018 â€“ 2021

Designed and prototyped web/mobile interfaces, collaborating with clients and developers to enhance usability and satisfaction across multiple projects.

Junior Analyst

Creston Consulting, San Francisco, CA

2016 â€“ 2018

Supported data analysis and reporting initiatives, sharpening quantitative skills and attention to detail in client deliverables.

EDUCATION

B.Sc. in Information Systems

University of California, Berkeley

2012 â€“ 2016

KEY SKILLS

Data Analysis

Wireframing

UX/UI Design

SQL

Figma

Agile Methodologies

CERTIFICATIONS

Certified Business Analysis Professional (CBAP)

2022

Google UX Design Certificate

2021

PROJECTS

Workflow Automation Platform

Developed a low-code solution to automate repetitive internal processes, deployed in two departments and adopted by 50+ users.

Redesign of E-commerce Dashboard

Led the UX/UI overhaul of an analytics dashboard, increasing client user satisfaction scores by 30%.

LANGUAGES

English (Native)

Spanish (Fluent)

Korean (Conversational)

INTERESTS

Travel

Photography

Urban Biking

REFERENCES

Available upon request.