

# Jordan Kim

Business Analyst & UI Designer

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## PROFILE

Innovative and results-oriented professional with 6+ yearsâ€™ experience bridging business and technology. Adept at leveraging analytical, problem-solving, and creative skills to deliver impactful, user-centric solutions.

## EXPERIENCE

Business Analyst

*Delphi Group, New York, NY*

2021 â€“ Present

Lead cross-functional teams to analyze workflows, gather requirements, and implement actionable insights, resulting in a 20% improvement in operational efficiency.

UI Designer

*Blueberry Labs, Remote*

2018 â€“ 2021

Designed and prototyped web/mobile interfaces, collaborating with clients and developers to enhance usability and satisfaction across multiple projects.

Junior Analyst

*Creston Consulting, San Francisco, CA*

2016 â€“ 2018

Supported data analysis and reporting initiatives, sharpening quantitative skills and attention to detail in client deliverables.

## EDUCATION

B.Sc. in Information Systems

*University of California, Berkeley*

2012 â€“ 2016

## KEY SKILLS

Data Analysis

Wireframing

UX/UI Design

SQL

Figma

Agile Methodologies

## CERTIFICATIONS

Certified Business Analysis Professional (CBAP)

2022

Google UX Design Certificate

2021

## PROJECTS

Workflow Automation Platform

Developed a low-code solution to automate repetitive internal processes, deployed in two departments and adopted by 50+ users.

Redesign of E-commerce Dashboard

Led the UX/UI overhaul of an analytics dashboard, increasing client user satisfaction scores by 30%.

## LANGUAGES

English (Native)

Spanish (Fluent)

Korean (Conversational)

## INTERESTS

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Travel  
Photography  
Urban Biking

**REFERENCES**

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Available upon request.