

# Alex Morgan

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## PROFESSIONAL SUMMARY

Motivated and adaptable professional transitioning from retail management to software development. Proven leadership, problem-solving, and interpersonal communication skills. Eager to leverage analytical abilities, quick learning, and technical training to contribute to a dynamic tech team.

## CORE COMPETENCIES

- Project Management
- Customer Experience
- Team Leadership & Training
- Critical Thinking
- Front-End Web Development
- Time Management

## RELEVANT SKILLS & TECHNOLOGIES

- HTML, CSS, JavaScript
- React (basic)
- Version Control (Git)
- Agile Methodologies
- Problem Solving

## PROFESSIONAL EXPERIENCE

### Store Manager

Mar 2019 – Jan 2024

*Target Corp., Chicago, IL*

- Managed a team of 18 staff, improving customer satisfaction scores by 24% within two years.
- Supervised operations, inventory, and scheduling, ensuring peak productivity.
- Developed and led employee training sessions on new technologies and processes.
- Implemented process improvements leading to 15% reduction in annual operating costs.

## TECHNICAL PROJECTS

### Personal Finance Tracker (Portfolio)

2023

- Designed and developed a responsive web app for tracking monthly expenses using HTML, CSS, and JavaScript.
- Implemented interactive charts and filtering functionality for user analytics.

### Team Collaboration Site

2023

- Created a simple project management tool for team collaboration, incorporating task assignment and progress tracking.

## EDUCATION & CERTIFICATIONS

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### **Full Stack Web Development Certificate**

2023

*Coursera (Meta), Online*

### **B.A. in Communication**

2017

*University of Illinois at Chicago*