

Alexis Taylor

Senior Operations Executive

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PROFESSIONAL SUMMARY

Experienced operations leader with 15+ years in driving strategic initiatives and delivering business results in the logistics and technology sectors. Exceptional record in building cross-functional teams, leading transformations, and optimizing processes to enhance organizational effectiveness.

PROFESSIONAL EXPERIENCE

Acme Logistics Group — New York, NY

2018 — Present

Vice President of Operations

- Lead a team of 120+ staff across warehouse, transportation, and customer service functions.
- Developed and executed nationwide operational strategy, achieving a 20% improvement in delivery efficiency.
- Oversaw technology integration project resulting in \$1.2M annual savings.

Global Tech Partners — Boston, MA

2012 — 2018

Director of Operations

- Managed multi-site operations with \$70M annual budget.
- Implemented lean process improvements, reducing cost-per-unit by 15% within 18 months.
- Guided five direct reports and 80+ indirect staff members.

FastTrack Courier Inc. — Chicago, IL

2007 — 2012

Operations Manager

- Supervised distribution sites, optimized schedules, and maintained operational KPIs.
- Facilitated training programs for workforce development.

EDUCATION

Northwestern University

2005 — 2007

MBA, Operations Management

University of Illinois Urbana-Champaign

2001 — 2005

B.S., Business Administration

CERTIFICATIONS

Certified Supply Chain Professional (CSCP)

Lean Six Sigma Black Belt

SKILLS

Strategic Planning
Process Improvement
Cross-Functional Leadership
Project Management
Change Management
Budgeting & Forecasting
Negotiations

