

JORDAN M. ANDERSON

EXECUTIVE OPERATIONS LEADER

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PROFESSIONAL SUMMARY

Results-driven executive with over 15 years of experience leading operations, strategy, and high-performance teams in global organizations. Recognized for transforming business models, driving profitability, and building cross-functional consensus.

CORE COMPETENCIES

Strategic Planning
Change Management
P&L Management
Business Transformation
Executive Leadership
Stakeholder Engagement
Operational Excellence
Process Optimization

PROFESSIONAL EXPERIENCE

Chief Operating Officer 2018–Present
Global Matrix Corp, New York, NY

Directed operations for a \$2B revenue global company. Led a team of 3,000+ across 5 countries, implementing agile operational improvements that increased profitability by 22% within two years.

Vice President, Strategy & Operations 2014–2018
Matrix Dynamics, Boston, MA

Formulated multi-year operational roadmaps, spearheaded large-scale M&A integrations and managed transformation initiatives that reduced costs by \$30M annually while improving service delivery.

Director, Operations 2010–2014
Acme Solutions, Atlanta, GA

Oversaw operations and managed a team of 200 in four locations. Automated key business workflows, elevating client satisfaction metrics to best-in-class.

EDUCATION

MBA, Leadership & Strategy 2008–2010
Harvard Business School

B.S., Industrial Engineering 2004–2008
Georgia Institute of Technology

CERTIFICATIONS

Six Sigma Black Belt (ASQ)
Project Management Professional (PMP)

Certified Change Management Professional (CMP)

PROFESSIONAL AFFILIATIONS

National Association of Corporate Directors (NACD)
Society for Human Resource Management (SHRM)
American Management Association

SELECTED ACHIEVEMENTS

Oversaw post-merger integration of 5 business units, consolidating operations and resulting in \$45M cost savings.

Established operations excellence framework adopted company-wide, recognized as industry benchmark.

Developed global leadership program, mentoring over 200 emerging executives to senior positions.

PUBLICATIONS & SPEAKING

Panelist, "Leading Organizational Change in the Digital Age," Global Exec Forum, 2023.

Author, "Modern Operations: A CEO's Guide to Transformation," Harvard Business Review, 2022.